

INDIA
Government of Assam
World Bank financed
Assam Citizen-Centric Service Delivery Project (ACCSDP)
Assam Rural Infrastructure and Agricultural Services (ARIAS) Society
(An Autonomous Body of the Govt. of Assam)
 Agriculture Complex, Khanapara, G.S. Road, Guwahati-781022 (Assam, India)
 Tel: +91 361-2332125, email: spd@arias.in, website: www.arias.in

INTERNATIONAL COMPETITIVE BIDDING (ICB)

For procurement of Service Provider Agency (SPA) for providing Non-Consulting Services for Setting-up and Management of the Public Facilitations Centers (PFCs) in the districts of Assam (excluding the seven districts under the Sixth-Schedule Autonomous Councils) for providing services under the ARTPS Act, 2012

INVITATION FOR BID (IFB)

IFB No: ARIASS/ACCSDP/155/2019/10

Dated Guwahati the 6th March, 2019

- This Invitation for Bids follows the General Procurement Notice for this Project that appeared in the UNDB, issue of 29th February, 2016. The Government of Assam, through the Government of India, has received a loan from the International Bank for Reconstruction and Development (IBRD) towards the cost of 'Assam Citizen-Centric Service Delivery Project (ACCSDP)' and it intends to apply part of the proceeds toward payments under the contract for procurement of Service Provider Agency (SPA) for providing non-consulting Services for Setting-up and Management of the Public Facilitations Centers (PFCs) in the districts of Assam (excluding the seven districts under the Sixth-Schedule Autonomous Councils) for providing services under the ARTPS Act, 2012.
- The State Project Director (SPD), ARIAS Society now invites separate sealed bids for the packages mentioned below from eligible bidders for providing the aforementioned non-consulting services, which *inter alia* include provisioning of two Computer & Peripherals, Internet connectivity (of minimum 4 Mbps for Download and minimum 1 Mbps for upload) and two manpower for each of the PFCs and Maintenance & management of the same:

Package	Approximate Nos. of PFCs	Districts
Package-1	63	Dhubri, South Salmara, Bongaigaon, Goalpara, Barpeta (5 Dists)
Package-2	60	Nalbari, Kamrup Rural, Kamrup Metro, Darrang, Morigaon (5 Dists)
Package-3	56	Sonitpur, Biswanath, Lakhimpur Dhemaji (4 Dists)
Package-4	40	Charaideo, Dibrugarh, Sibsagar, Tinsukia (4 Dists)
Package-5	62	Nagaon, Golaghat, Hojai, Jorhat (4 Dists)
Package-6	47	Cachar, Karimganj, Hailakandi (3 Dists)
Total	328	

- Bidding will be conducted through the International Competitive Bidding procedures as specified in the **World Bank's Guidelines**: Procurement of Goods, Works, and Non-Consulting Services under IBRD Loans and IDA Credits & Grants By World Bank Borrowers (January 2011, Revised **July 2014**) ("Procurement Guidelines"), and is open to all eligible bidders as defined in the Procurement Guidelines.
- Interested eligible bidders may obtain further information from **SPD, ARIAS Society**, and inspect the bidding document at the address given below from **10.30 am to 5.00 pm (IST)** on all working days.
- Bidder's qualifications requirements include the following. Additional details are provided in the Bidding Documents for the respective bidding documents:

Package	Access to credit or liquid assets of not less than			Achieved in each of the past three years (2017-18; 2016-17 & 2015-16) an annual average turnover of at least:-			Experience of execution of a minimum of one (1) similar contract in the past seven years (2017-18; 2016-17; 2015-16, 2014-15, 2013-14, 2012-13 & 2011-12) with a value of:-		
	Indian Rupees in Crore	or	US Dollar equivalent	Indian Rupees in Crore	or	US Dollar equivalent	Indian Rupees in Crore	or	US Dollar equivalent
Package-1	4.00	or	5,70,000	4.00	or	5,70,000	8.00	or	11,43,000
Package-2	4.00	or	5,70,000	4.00	or	5,70,000	8.00	or	11,43,000
Package-3	4.00	or	5,70,000	4.00	or	5,70,000	7.00	or	10,00,000
Package-4	2.60	or	3,70,000	2.60	or	3,70,000	5.00	or	7,15,000
Package-5	4.00	or	5,70,000	4.00	or	5,70,000	8.00	or	11,43,000
Package-6	3.00	or	4,29,000	3.00	or	4,29,000	6.00	or	8,57,000

- Bidders have the option to Bid for any one or more packages. Bids will be evaluated package-wise, taking into account discounts offered, if any, for combined packages. The contract(s) will be awarded to the Bidder or Bidders offering the lowest evaluated cost to the Employer for combined packages, subject to the selected Bidder(s) meeting the required qualification criteria for combination of packages as the case may be.
- A complete set of Bidding Documents for each package in English language may be purchased by interested eligible bidders on the submission of a written Application to the address below and upon payment of a non-refundable fee of **Indian Rupees three thousand five hundred only (Rs.3500) or US Dollar Fifty (US\$ 50) between the period 18th March, 2019 to 6th May, 2019**. The method of payment will be in the form of a Demand Draft drawn in favour of **State Project Director (SPD), ARIAS Society, Guwahati** from a nationalized/scheduled bank located in India or by a reputable banking institution selected by the bidder and located abroad, in any eligible country.

8. The Bidding Documents **for each package** may also be collected in person or requested to be sent by courier for local delivery or by Air Mail for Overseas delivery. For sending the bidding document by courier for local delivery- Rs.1400 or US\$20 per package is to be paid additionally (along with the fee cited above) and for sending document by air mail for overseas delivery- Rs. 2800 or US \$40 per package are to be paid additionally. The Bid Document is also available on the website www.arias.in and can be **freely downloaded by interested bidders**. The bidders, who have downloaded the bid documents, shall be solely responsible for checking the website for any addendum/amendment issued subsequently to the bid document and take into consideration the same while preparing and submitting the bids.
9. A **pre-bid meeting** will be held on **2nd April, 2019 at 11.00 AM (IST)** at the office of State Project Director (SPD), ARIAS Society, at the address given below, to clarify the issues and to answer questions on any matter that may be raised at that stage as stated in Clause 10.1 of 'Instruction to bidders' of the bidding document. Non-attendance at the pre-bid meeting will not be a cause for disqualification of a bidder.
10. Bids must be delivered to the address below on or before **7th May, 2019 at 14.00 Hrs (IST)**. Electronic bidding will **not** be permitted. Late bids will be rejected. Bids will be publicly opened in the presence of the bidders' designated representatives and anyone who choose to attend at the address below **7th May, 2019 at 14.15 Hrs (IST)**.
11. All bids must be accompanied by a "**Bid Security**" in the form of either a **Demand Draft** or a **Bank Guarantee for Indian for each package separately in Indian Rupees** or an equivalent amount in a freely convertible currency equivalent of US Dollar from a nationalized/scheduled bank located in India or by a reputable banking institution selected by the bidder and located abroad in any eligible country (as per provision of the bidding document).

Package	Bid Security Amount in Indian Rupees	OR Equivalent Amount in US Dollar
Package-1	42,00,000	60,000
Package-2	40,00,000	57,000
Package-3	38,00,000	54,000
Package-4	27,00,000	39,000
Package-5	42,00,000	60,000
Package-6	31,00,000	44,000

"The Demand Draft or a Bank Guarantee shall be in favour of 'State Project Director (SPD), ARIAS Society, Guwahati'; Name of the bank - Bank of Baroda; Name of the branch - Simile; Account no. 56720200000013; IFSC - BARBOSIXMIX

12. The address referred to above is: **State Project Director, ARIAS Society, Agriculture Complex, Khanapara, G.S. Road, Guwahati-781022 (Assam, India), email: spd@arias.in ; website www.arias.in .**

Sd/-
State Project Director, ARIAS Society &
Secretary to the Govt. of Assam